- 1. What do banks pay people who leave their money there? interest
- 2. How do banks make profits? they charge higher interest on loans than they give to saving accounts
- 3. What kind of services do banks offer their customers? **checking account, savings account, credit cards**
- 4. What is an ATM? automatic teller machine you can withdraw money from your account without going to a bank
- 5. What is a mortgage? **agreement between a customer and a bank; the bank lends**you money to buy a house and you pay it back with interest over a long period of
 time
- What do investment banks do? help organizations and large companies raise money on financial markets
- 7. Name two or three important central banks. Federal Reserve (USA), Bank of England
- 8. What are development banks? **financial organizations that help developing countries**
- Where are the world's biggest banks located? China, United States, Japan and Europe
- 10. Which bank is responsible for the value of the Euro? **European Central Bank**
- 11. Why are online banks becoming more popular? they can give you higher interest rates
- 12. What kind of rules must banks all over the world follow? Why? **the Basel accords because banking is a global service**
- 13. Which country was the centre of banking during the Middle Ages? Italy
- 14. When did the first global banking crisis happen? during the Great Depression in 1929
- 15. What did Franklin D. Roosevelt do to help people who had deposited money in American banks? **the government guaranteed savings if a bank went bankrupt**
- 16. What happened during the banking crisis of 2008? banks gave mortgages without checking if the buyers had the money to pay them back; house prices dropped, banks lost money